

Past Performance Evaluation

1. COMPANY OVERVIEW

Primary Name : EXISTING STRUCTURES ENGINEERING INC		Past Performance Evaluation	
Alternate Name : (none)		Report Date :	12-21-2011
D-U-N-S® : 02-779-0406		Order Number	1671726
Address : 102 Columbia Dr Ste 105 Cape Canaveral, FL 32920			
Telephone Number : +1 (321) 784-5811			
Company Information			
Year Started:		2001	
Year of Current Control:		2001	
Annual Sales:		\$ 500,000	
Total Employees:		6	
SIC/Line of Business:		8711/Engineering services	

2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

Overall Performance Rating	96		Bottom	SIC/Quintile	Top
Overall, how satisfied do you feel about the performance of this company during this transaction?			SIC:		

Detailed Performance Ratings

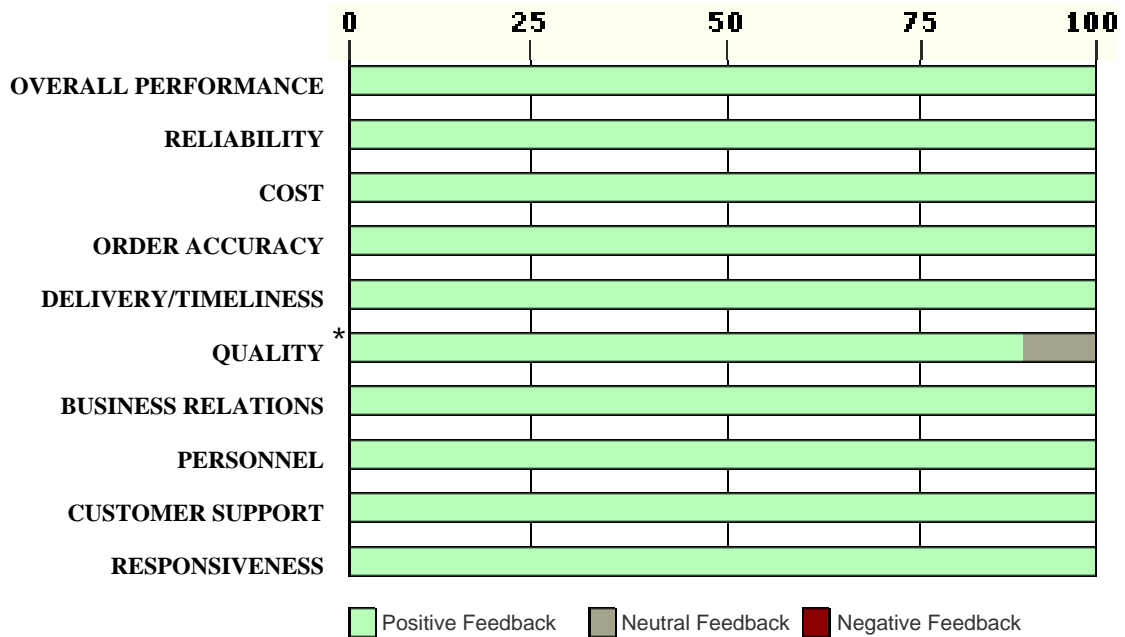
		0	25	50	75	100
RELIABILITY:						
How reliably do you think this company follows through on its commitments?	97					
COST:						
How closely did your final total costs correspond to your expectations at the beginning of the transaction?	96					
ORDER ACCURACY:						
How well do you think the product/service delivered matched your order specifications and quantity?	96					
DELIVERY/TIMELINESS:						
How satisfied do you feel about the timeliness of the product/service delivery?	96					
QUALITY:						
How satisfied do you feel about the quality of the product/service provided by this company?	96					
BUSINESS RELATIONS:						
How easy do you think this company is to do business with?	97					
PERSONNEL:						
How satisfied do you feel about the attitude, courtesy, and professionalism of this company's staff?	97					
CUSTOMER SUPPORT:						
How satisfied do you feel about the customer support you received from this company?	97					
RESPONSIVENESS:						
How responsive do you think this company was to information requests, issues, or problems that arose in the course of the transaction?	98					

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3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). The percentages of responses falling into each category are shown below.



* ~90% responded with 9-10 and ~10% responded with 5-8 (edit by ESE)

4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

SIC/Line of Business:

- | | |
|---|--|
| 8011/Offices and clinics of medical doctors | 1542/Nonresidential construction, nec |
| 8742/Management consulting services | 8641/Civic and social associations |
| 1799/Special trade contractors, nec | 5172/Petroleum product wholesalers, except bulk stations/terminals |
| 7373/Computer integrated systems design | 6531/Real estate agents and managers |

Number of surveys completed during the past 30 days is 10.

Note: The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance aspects.

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